

Standardising ESQCR Reporting - Guidance

The following, non-exhaustive list is considered to be reportable under the ESQC Regulations 2002

Death or injury to any person other than engaged by the meter operator (31.(2)(a)(i) and (ii))

Any customer either electrocuted or receiving an electric shock from the meter, meter tails or other equipment provided by the meter operator.

Fire, explosion, implosion (31.(2)(a)(iii) and (iv))

Any fire, explosion or implosion related to the meter, meter tails or other equipment provided by the meter operator.

Causing a reverse polarity (31.(2)(e))

A reverse polarity caused by a MOP at the 'supply terminals'. These are normally the outgoing meter terminals, but could also be at a time or teleswitch or other equipment provided by the meter operator.

Note that if the reverse polarity is at the cut-out fuse, then this should be reported to the DNO under Code A14 of the MOCOPA Service Terminations Issues Guidance Document. If the reverse polarity is on the customer's own installation, then the customer must be provided with a Safety Notice in writing alerting them to this fact.

Leaving exposed conductors (i.e. any exposed conductor beyond the perimeter of the equipment, missing bungs etc.) (31.(2)(e))

Any exposed conductor relating to the metering installation, which includes any visible exposed conductors at the perimeter of the equipment and missing or unsecured bungs at the outgoing side of cut-outs

Note that if the exposed conductor is at the cut-out or on and DNO supplied equipment, then this should be reported to the DNO under Code A07 of the MOCOPA Service Terminations Issues Guidance Document. If the exposed conductor is on the customer's own installation, then the customer must be provided with a Safety Notice in writing alerting them to this fact.

Leaving loose connections on a metering installation (31.(2)(e))

Any connections that have not been fully tightened in line with manufacturer's instructions, where there is a reasonably foreseeable risk of overheating, scorching or fire.